



MEMBERSHIP PROGRAM TERMS AND CONDITIONS

Introduction

Welcome to the Premier Aesthetics & Wellness Membership Program. By joining our membership program, you agree to the following Terms and Conditions, which are designed to ensure a seamless and rewarding experience. Please read these terms carefully before enrolling.

Membership Enrollment and Fees

- **Eligibility:** Membership is available to individuals aged 18 and above. By enrolling, you confirm that you meet this age requirement.
- **Membership Tiers and Fees:** The program offers three tiers: Priorities, Progression, and Perfection. Each tier requires a monthly prepayment of \$75, \$175, or \$375, respectively. Prepayments are non-refundable and will be accrued monthly.
- **Payment Method:** Members must provide a valid credit or debit card for monthly billing. It is the member's responsibility to ensure that the payment method remains valid.

Membership Benefits

- **Tier-Specific Benefits:** Each membership tier offers distinct benefits, including discounted rates, priority scheduling, and exclusive access to events. Benefits vary by tier and are detailed within the membership documentation.
- **Complimentary Treatments and Analyses:** Progression and Perfection level members receive additional perks, such as complimentary red light therapy sessions and PNOE analyses. These benefits are subject to availability and may require advance booking.

Scheduling and Cancellation

- **Priority Scheduling:** Perfection level members enjoy priority scheduling based on their tier level. While time has been allocated for Perfection members, all appointments are subject to availability and should be booked in advance when possible.

- Cancellation Policy: Members, and all patients, are required to provide at least 24 hours' notice for appointment cancellations. Failure to do so may result in forfeiting the session or incurring a cancellation fee.

Termination and Renewal

- Membership Termination: Members may cancel their membership at any time by providing written notice. However, cancellation will only take effect at the end of the current billing cycle, and no refunds will be issued for partial months. Additionally, any unused complimentary services will be forgone upon termination.
- Automatic Renewal: Memberships automatically renew monthly unless canceled by the member. Premier Aesthetics & Wellness reserves the right to modify membership fees with 30 days' written notice.

Member Responsibilities

- Personal Information: Members agree to provide accurate and up-to-date personal information and to notify Premier Aesthetics & Wellness of any changes.
- Conduct: Members are expected to conduct themselves respectfully and adhere to all guidelines and policies set forth by Premier Aesthetics & Wellness.

Amendments

Premier Aesthetics & Wellness reserves the right to amend these Terms and Conditions at any time. Members will be notified of any significant changes via email or through the member portal.

Thank you for choosing Premier Aesthetics & Wellness. We look forward to being a part of your journey towards enhanced beauty and well-being. If you have any questions or require further assistance, please contact us at 479.273.3376.